

Notification Quick Tips



For Faculty

Computer

With the Microsoft Edge browser, you will receive notifications even when the browser is closed. Other browsers only allow notifications when the browser is open or the EVAN360 page is active.

Make sure notifications are turned on so you can answer students as quickly as possible.

[How to turn on Edge notifications \(page 7\)](#)

Smartphone

Download the EVAN360 app on your smartphone and log in.

This is a great way to receive notifications when you step away from your desk. Even if you don't plan to use the app often, it's important to be able to answer student questions on the go.

[How to turn on smartphone notifications](#)

For Students

Computer

With the Microsoft Edge browser, you will receive notifications even when the browser is closed. Other browsers only allow notifications when the browser is open or the EVAN360 page is active.

You'll receive notifications when your request for help is picked up.

[How to turn on Edge notifications \(page 7\)](#)

Smartphone

Download the EVAN360 app on your smartphone and log in with your .edu email and password.

This is the easiest way to find help when you're on the go.

[How to turn on smartphone notifications](#)